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## State of Vermont Public Service Board

### **EX PARTE OR LATE FILED**

Ms. Magalie Salas Secretary Federal Communications Commission 1919 M Street, N.W., Room 222 Washington, D.C. 20554

Re: Ex Parte Disclosure

In the Matter of Federal-State Joint Board on Universal Service

CC Docket No. 96-45

Dear Secretary Salas:

In accordance with the Commission's rules, this letter is to disclose a written ex parte contact. I have provided an original and a copy for your files. I also enclose an additional copy that I ask you to stamp as received and return in the enclosed envelope.

On September 9, 1998, Peter Bluhm, of the Vermont Public Service Board staff, sent a letter, with enclosures to Philip F. McClelland, a member of the Universal Service Joint Board staff. The materials concern Bell Atlantic-Vermont's costs, rates and revenues.

Sincerely

Peter M. Bluhm

Director of Regulatory Policy

September 9, 1998

cc: Philip McClelland

enclosures:

McClelland letter of September 9 stamped envelope

No. of Copies rec'd ( † )

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Public Service Board

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September 9, 1998

Philip F. McClelland Assistant Consumer Advocate Office of Consumer Advocate 555 Walnut Street Forum Place, 5thFloor Harrisburg, PA 17101-1921

Re: <u>In re Joint Board on Universal Service</u>,

FCC Docket 96-45; Vermont data

#### Dear Phil:

In June, after the Universal Service Joint Board "en banc" hearing, we discussed the difficulties that Vermont faces with high costs and rates. I offered to prepare some information about why Vermont has unusual needs for high cost support. Thanks to some data recently assembled by USTA for separations purposes, I have now been able to complete that work.

I attach data and graphs from two data sources. Each data set contains multiple elements. Each element shows a different aspect of Vermont's cost, revenue or rate structures.

#### A. Separations and ARMIS Data

The first set, containing five elements, is drawn from the 1997 separations results and ARMIS reports. This data has come to me as part of the USTA separations study presented on CD-ROM at the Seattle NARUC conference.

Included in the analysis are those companies shown in the USTA study as "BOCs." There are 51 companies in the data set, including SNET in Connecticut, as well as Cincinnati Bell. There are no data for Alaska, Hawaii, Puerto Rico or other insular areas.

This data for Vermont relates only to Bell Atlantic's service area. However, Bell Atlantic

serves approximately 85% of Vermont's customers, many of whom are rural.

All of this data relates to embedded cost. I am not reporting any forward-looking data to you because of the continuing uncertainty around these models. I have the general impression that forward looking models confirm the cost data below, but no definitive analysis is possible until the FCC adopts a platform and inputs.

- 1. <u>Cable and Wire Facilities per Working Loop.</u> This section shows gross investment in cable and wire facilities. This category includes all wire and cable, although loops amount, on average, to 90% of the total. Depreciation is not considered here, and these data show gross investment only. Vermont has the second highest cost per loop and is exceeded only by Wyoming. Vermont's investment of \$1,192 per loop is 58% above the national average of \$756.
- 2. <u>Central Office Equipment per Working Loop.</u> This section shows central office equipment, notably including switching. Vermont has the third highest COE cost per loop and is exceeded only by Nebraska and Wyoming. Vermont's investment of \$918 per loop is 34% above the national average of \$683.
- 3. <u>Basic Local Revenues per Working Loop.</u> This is the first of three data elements about state revenue, in this case revenues earned by the local exchange carrier from local services, including fixed monthly charges and local measured service. Fourteen companies, of 51, have higher local revenues per loop than Vermont. Vermont's \$355 per loop per year is 12% above the national average of \$318. Related data are shown in part B below.
- 4. State Toll & Access Revenues per Working Loop. This element reflects the carrier's total intrastate revenues from toll and access. For toll, I subtracted the carrier's interstate toll revenue (in most cases negligible) from its total toll revenues. For access, I again subtracted interstate from total revenues. The sum of these differences is then reported. Nine companies, of 51, have higher reported toll revenues per loop. Vermont's \$133 per loop per year is 47% above the national average of \$90. Actually, I know that Maine has recently reduced its toll and access charges substantially, and so there probably are only eight states with higher current access and toll revenues per loop.
- 5. Total Intrastate Revenues per Working Loop. This element reflects total intrastate

revenues, from basic local, from toll and access, and from all other sources including billing and collection. Only three companies had higher revenues, Colorado, Mississippi and Nebraska. Vermont's \$507 per loop per year is 20% above the national average of \$422, and approximately 60% above the two lowest revenue states.

#### B. FCC Rate Survey

The second data set is drawn from the FCC's 1998 Reference Book of Rates, Price Indices and Expenditures for Telephone Service. This biennial publication lists, for 95 U.S. cities, current residential and business rates. Unfortunately, although Burlington is Vermont's largest city, it is not large enough to be included in the list. I have collected the comparable Burlington data from Bell Atlantic, and I added Burlington to the list, thereby making a list of 96 cities. There are two elements shown.

- 1. Rates for Residential Customers. Data listed here is from Table 1.3 in the FCC Reference Book. In most cases the number reports the charges for flat rated service. However, where no flat rated service is available, the data includes the fixed monthly charge, plus local measured service charges assuming the customer makes 100 calls per month of five minutes each. The data includes all charges, including SLC and taxes. Burlington's residential rates are exceeded only by three of the 96 cases: Huntington, West Virginia; Buffalo, New York; and West Memphis, Arkansas. Burlington's rates, at \$26.18 per month, are 34% above the national average of \$19.49.
- 2. Rates for Single Line Businesses. Data listed here is from Table 1.10 in the FCC Reference Book. Calculations are made in the same manner as for residential customers, except that the customer is presumed to make 200 calls per month, of 5 minutes each. Burlington's rate is the highest among any of the 96 cities. At \$73.27 per month, Burlington's rate is 65% above the national average of \$44.33.

This rate data may not be entirely consistent with item A.3 above. A.3 suggests that local revenues per loop in Vermont are high, but not among the highest nationally. This could be interpreted to suggest that local rates in Vermont are only slightly above the national average. This FCC rate data, however, shows the contrary. At least as to cities, Vermont's rates are among the highest in the country.

#### C. Summary

In summary, Bell Atlantic in Vermont has significantly above average costs: 58% above the national average for wire and 34% above the national average for central office costs. These high costs are reflected in generally high carrier revenues. Revenues to Bell Atlantic-Vermont from local services are above average, as are revenues from toll and access services. When one adds together local, toll and all other revenues, Vermont is the fourth highest study area in the country.

These conclusions are accentuated by rate comparisons. FCC publications confirm that rates are very high in Vermont. Rates for residential customers in Burlington are higher than all but three of 96 cities in the sample. For business customers, Burlington's rates are not exceeded in any of the 96 cities.

Vermont's overall picture, therefore, is one of high costs and very high rates. Assuming, as I do, that the FCC has some obligation under Section 254 to ameliorate high rates that are not reasonably comparable to urban rates, the case seems clear for substantial high cost support for Vermont.

These data also suggest that there is little that Vermont can do by way of "rebalancing" to eliminate "implicit subsidies." Any effort made, for example, to lower our extraordinarily high business rates would only have the effect of further increasing our already very high residential rates. Similarly, any effort to reduce our high usage charges (toll and access rates) would only raise our extremely high fixed charges. The solution, if one is to be found, clearly must come from outside the state.

I hope this letter is responsive to our discussions in June. Please let me know if I can provide any additional useful information.

Sincerely,

Peter M. Bluhm Policy Director

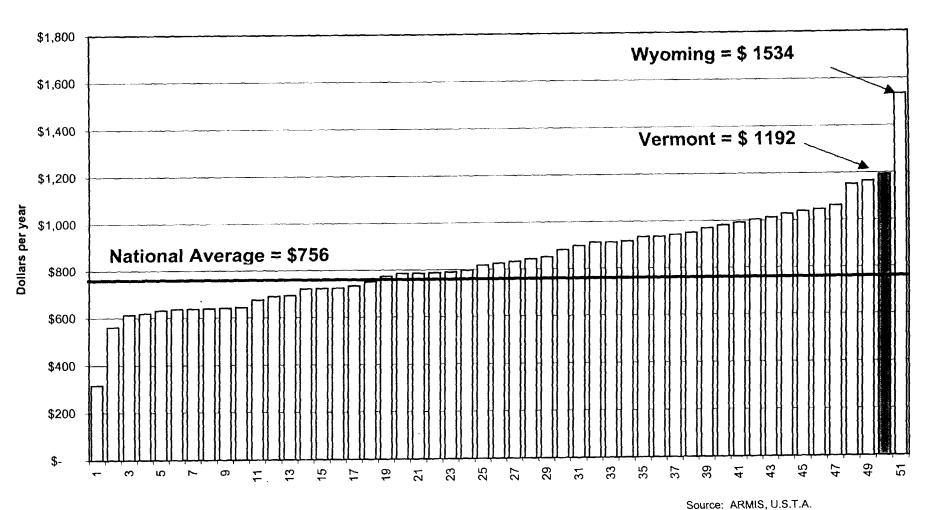
**Enclosures** 

cc: Chairman Cowart

997	Separations:	_		
				Acc't 1530
	STATE	COMPANY		C&WF per
		L		Working Loop
1	District of Columbia	Bell Atlantic	****	316
_	ILLINOIS	ILLINOIS BELL	\$	561
3	WISCONSIN	WISCONSIN BELL	\$	614
4	New Jersey	Bell Atlantic	\$	619
5	Maryland	Bell Atlantic	\$	631
6	Rhode Island	New England Telephone	\$	636
7	Ohio & Kentucky	Cincinnati Bell Telephone	\$	638
8	Pennsylvania	Bell Atlantic	\$	639
	Delaware	Bell Atlantic	\$	641
10	OHIO	OHIO BELL	\$	644
11	CALIFORNIA	PACIFIC BELL	\$	675
12	INDIANA	INDIANA BELL	\$	690
13	Virginia	Bell Atlantic	\$	693
14	MICHIGAN	MICHIGAN BELL	\$	722
	New York	New York Telephone	\$	723
16	Connecticut	Southern New England Telephone	\$	724
-	Minnesota	U S WEST Communications	\$	733
18	Massachusetts	New England Telephone	\$	749
19	lowa	U S WEST Communications	\$	773
	MISSOURI	SOUTHWESTERN BELL TEL. CO	\$	785
	KANSAS	SOUTHWESTERN BELL TEL. CO	\$	785 785
21		U S WEST Communications	\$	787
-	Arizona	U S WEST Communications		
	Utah	BellSouth Telecommunications	\$ \$	790 707
	Tennessee	U S WEST Communications	Φ \$	797
	Washington	U S WEST Communications	\$	818
26	•	BellSouth Telecommunications	Ф \$	826 832
27		SOUTHWESTERN BELL TEL. CO		844
28		U S WEST Communications	\$	
29		SOUTHWESTERN BELL TEL. CO		852
30		U S WEST Communications		881
31		U S WEST Communications	\$ \$	898
	North Dakota			912
	Georgia	BellSouth Telecommunications NEVADA BELL	\$	912
	NEVADA	BellSouth Telecommunications	\$	917
	Alabama	BellSouth Telecommunications  BellSouth Telecommunications	\$	934
36			\$ \$	935
37	· <del></del> - · · -	U S WEST Communications		942
38	Maine South Dakota	New England Telephone U S WEST Communications	\$	951
			Φ	969
40	•	Bell Atlantic	\$ \$ \$	981
41		U S WEST Communications	D.	992
	Louisiana	BellSouth Telecommunications	\$	1,004
	Kentucky	BellSouth Telecommunications	\$	1,012
	New Hampshire	New England Telephone	\$	1,028
	ARKANSAS	SOUTHWESTERN BELL TEL. CO		
46		BellSouth Telecommunications	\$	
	Montana	U S WEST Communications	\$	
	Mississippi	BellSouth Telecommunications	\$	1,152
-	Idaho	U S WEST Communications	\$	1,165
50		New England Telephone	\$	
51	Wyoming	U S WEST Communications	\$	1,534
	National Average		\$	756
	Hallottal Avelage		4	100

 $<sup>\</sup>mbox{\ensuremath{^{\star}}}$  SNET reported 2,250 working loops. This has been corrected to 2,250,000.

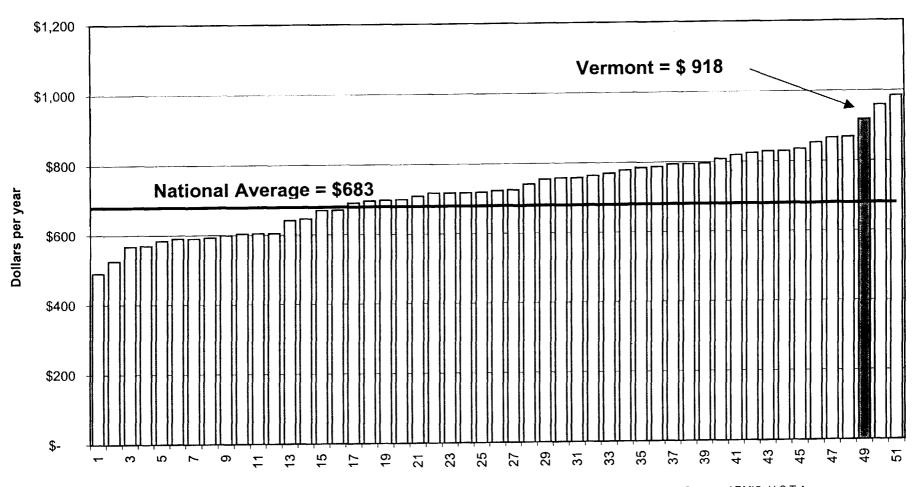
Total Cable & Wire Facilities Gross Investment per Loop - 1997
51 Bell Companies



	STATE	COMPANY		COE per Working Loop
	Miccononi	MICCONOIN DELL		
1	WISCONSIN ILLINOIS	WISCONSIN BELL	\$	491
	Rhode Island	ILLINOIS BELL New England Telephone	\$	526
	INDIANA	INDIANA BELL	\$ \$ \$ \$ \$ \$ \$	568
	Delaware	Bell Atlantic	D.	570
	NEVADA	NEVADA BELL	¢.	584
	CALIFORNIA	PACIFIC BELL	4	590 591
	MICHIGAN	MICHIGAN BELL	Ψ	593
	OHIO	OHIO BELL	\$	600
	New Jersey	Bell Atlantic	\$	604
	Pennsylvania	Bell Atlantic	\$	604
	Ohio & Kentucky	Cincinnati Bell Telephone	\$	605
	District of Columbia	Bell Atlantic	\$	642
	OKLAHOMA	SOUTHWESTERN BELL TEL. CO	\$	646
15	Florida	BellSouth Telecommunications	\$	670
16	Maryland	Bell Atlantic	\$	671
17	KANSAS	SOUTHWESTERN BELL TEL. CO	\$	691
18	Minnesota	U S WEST Communications	\$	697
	lowa	U S WEST Communications	\$	698
20	Oregon	U S WEST Communications	\$	700
21	Massachusetts	New England Telephone	\$	709
	Virginia	Bell Atlantic	\$	718
23	MISSOURI	SOUTHWESTERN BELL TEL. CO	\$	718
24	North Dakota	U S WEST Communications	\$	718
	Idaho	U S WEST Communications	\$	719
	ARKANSAS	SOUTHWESTERN BELL TEL. CO	\$	723
	New York	New York Telephone	\$	725
	Arizona	U S WEST Communications	\$	741
	TEXAS	SOUTHWESTERN BELL TEL. CO	\$	754
	Utah	U S WEST Communications	\$	758
	Louisiana	BellSouth Telecommunications	\$	758
	Tennessee	BellSouth Telecommunications	\$	764
	Idaho	U S WEST Communications	\$	<b>7</b> 70
	New Hampshire	New England Telephone	\$	778
	North Carolina	BellSouth Telecommunications	\$	785
	West Virginia	Bell Atlantic	\$	787
37 38	Kentucky Connecticut	BellSouth Telecommunications	\$	794
39	South Carolina	Southern New England Telephone BellSouth Telecommunications	\$	794
40	Montana	U S WEST Communications	\$	796
41	Washington	U S WEST Communications	\$ \$	808
42	Maine	New England Telephone	\$	819 824
	Georgia	BellSouth Telecommunications	\$	829
	Colorado	U S WEST Communications	\$	830
	South Dakota	U S WEST Communications	\$	836
46	New Mexico	U S WEST Communications	\$	853
	Alabama	BellSouth Telecommunications	\$	866
48	Mississippi	BellSouth Telecommunications	\$	869
	Vermont	New England Telephone	\$	918
	Nebraska	U S WEST Communications	\$	959
51	Wyoming	U S WEST Communications	\$	985
	· =		-	
	National Aver-		•	
	National Average		\$	683

<sup>\*</sup> SNET reported 2,250 working loops. This has been corrected to 2,250,000.

## Total Central Office Equipment Gross Investment per Loop - 1997 51 Bell Companies

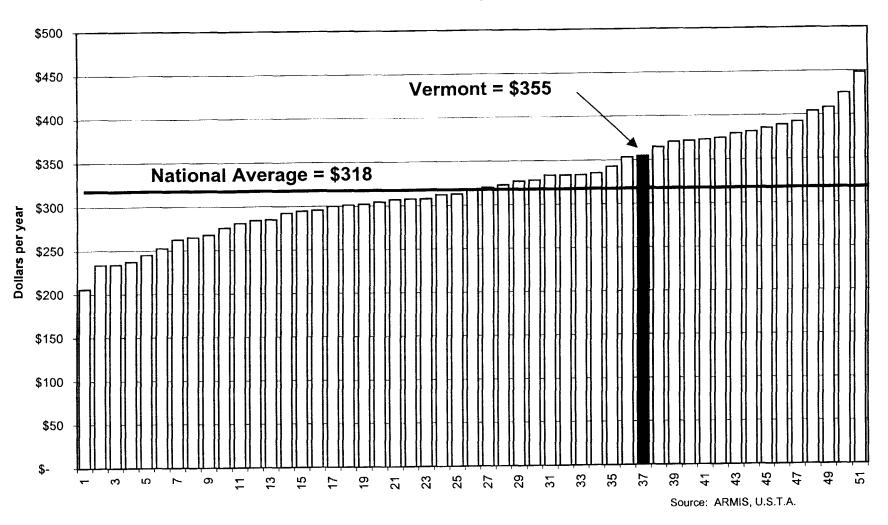


Source: ARMIS, U.S.T.A.

	оорагалопа.	ſ		Basic Local
	STATE COMPANY			Revenues per
	- · · · · · -			Working Loop
		L		Working Loop
1	Idaho	U S WEST Communications	\$	206
2	New Jersey	Bell Atlantic	\$	233
	Washington	U S WEST Communications	\$	234
	NEVADA	NEVADA BELL	\$	237
	Maine	New England Telephone	\$	245
-	CALIFORNIA	PACIFIC BELL	\$	253
7		Bell Atlantic	\$	262
8	Delaware	Bell Atlantic	\$	265
9	lowa	U S WEST Communications	\$	268
-	MICHIGAN	MICHIGAN BELL	\$	276
	North Dakota	U S WEST Communications	\$	281
	Connecticut	Southern New England Telephone	\$	
	WISCONSIN	WISCONSIN BELL	\$	284
	New Hampshire	New England Telephone	\$	285
	Utah	U S WEST Communications	\$	292
	KANSAS	SOUTHWESTERN BELL TEL. CO	\$	295
	Rhode Island	New England Telephone		296
	Massachusetts	New England Telephone	\$	300
_	South Dakota	U S WEST Communications	\$	301
	District of Columbia	Bell Atlantic	\$	302
	INDIANA	INDIANA BELL	\$	305
		U S WEST Communications	\$	307
	Idaho		\$	308
	Oregon	U S WEST Communications	\$	308
	OKLAHOMA	SOUTHWESTERN BELL TEL. CO	\$	312
	Florida	BellSouth Telecommunications	\$	313
	ILLINOIS	ILLINOIS BELL	\$	318
	Montana	U S WEST Communications	\$	320
28	TEXAS	SOUTHWESTERN BELL TEL. CO	\$	323
	Virginia	Bell Atlantic	\$	327
	OHIO	OHIO BELL	\$	328
	ARKANSAS	SOUTHWESTERN BELL TEL. CO	\$	333
	Minnesota	U S WEST Communications	\$	333
	Arizona	U S WEST Communications	\$	333
	Maryland	Bell Atlantic	\$	335
	MISSOURI	SOUTHWESTERN BELL TEL. CO	\$	343
	Wyoming	U S WEST Communications	\$	353
	Vermont	New England Telephone	\$	355
	Colorado	U S WEST Communications	\$	365
39	South Carolina	BellSouth Telecommunications	\$	371
40	Nebraska	U S WEST Communications	\$	372
41	Tennessee	BellSouth Telecommunications	\$	373
	North Carolina	BellSouth Telecommunications	\$	375
	Kentucky	BellSouth Telecommunications	\$	380
	New Mexico	U S WEST Communications	\$	382
	Ohio & Kentucky	Cincinnati Bell Telephone	\$	386
	West Virginia	Bell Atlantic	***	389
	Louisiana	BellSouth Telecommunications	\$	392
	Alabama	BellSouth Telecommunications	\$	404
49	New York	New York Telephone	\$	408
50	Georgia	BellSouth Telecommunications		425
51	<b>Mis</b> sissippi	BellSouth Telecommunications	\$	448
	National Average		\$	318

<sup>\*</sup> SNET reported 2,250 working loops. This has been corrected to 2,250,000.

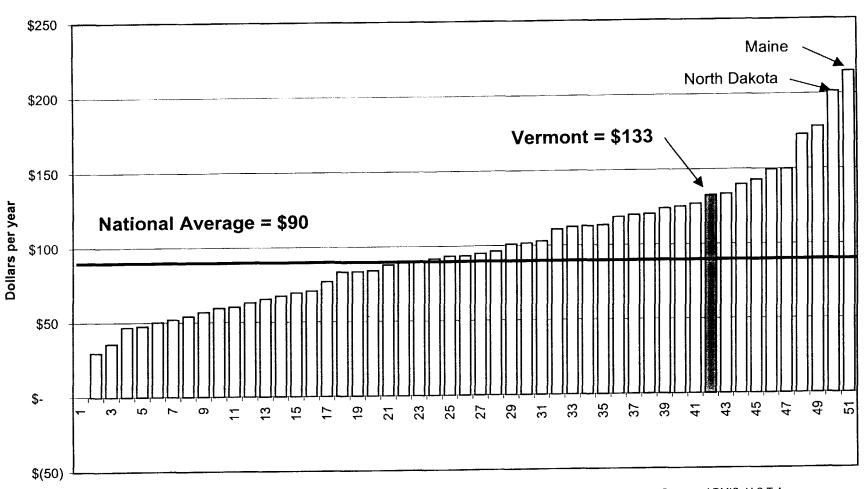
### Basic Local Revenue per Loop - 1997 51 Bell Companies



		[	State Toll & A	ccess
	STATE	COMPANY	Revenues	
			Working Lo	
			710111119	<u> </u>
1	District of Columbia	Bell Atlantic	\$	(0)
2	Delaware	Bell Atlantic	\$	30
3	Georgia	BellSouth Telecommunications	\$	36
	ILLINOIS	ILLINOIS BELL	\$	47
	Maryland	Bell Atlantic	\$	47
	Alabama	BellSouth Telecommunications	\$	50
	New York	New York Telephone	\$	52
	Louisiana	BellSouth Telecommunications	\$	52 54
	Ohio & Kentucky	Cincinnati Bell Telephone	\$	57
	Florida	BellSouth Telecommunications	\$	
11	Virginia	Bell Atlantic		60 60
	OHIO	OHIO BELL	\$ \$	60
	Arizona	U S WEST Communications	<b>3</b>	63
	· ·		\$	66
	Rhode Island	New England Telephone	\$	68
	Tennessee	BellSouth Telecommunications	\$	70
	NEVADA	NEVADA BELL	\$	71
	South Carolina	BellSouth Telecommunications	\$	77
	Kentucky	BellSouth Telecommunications	\$	83
	MISSOURI	SOUTHWESTERN BELL TEL. CO	\$	83
	Minnesota	U S WEST Communications	\$	84
	WISCONSIN	WISCONSIN BELL	\$	88
22	INDIANA	INDIANA BELL	\$	89
23	North Carolina	BellSouth Telecommunications	\$	90
24	Pennsylvania	Bell Atlantic	\$	92
25	Massachusetts	New England Telephone	\$	93
26	Mississippi	BellSouth Telecommunications	\$	93
27	Colorado	U S WEST Communications	\$	95
	Washington	U S WEST Communications	\$	96
	Utah	U S WEST Communications	\$	101
	OKLAHOMA	SOUTHWESTERN BELL TEL. CO	\$	102
	West Virginia	Bell Atlantic	\$	102
	Idaho	U S WEST Communications	\$	
	Connecticut	Southern New England Telephone	\$	111
	Oregon	U S WEST Communications		112
	•		\$	113
	New Mexico	U S WEST Communications	\$	113
	CALIFORNIA	PACIFIC BELL	\$	119
37		New England Telephone	\$	120
	lowa	U S WEST Communications	\$	121
	ARKANSAS	SOUTHWESTERN BELL TEL. CO		124
	TEXAS	SOUTHWESTERN BELL TEL. CO	\$	125
41	New Jersey	Bell Atlantic	\$	127
	Vermont	New England Telephone	\$	133
	KANSAS	SOUTHWESTERN BELL TEL. CO	\$	134
	Wyoming	U S WEST Communications	\$	140
	Nebraska	U S WEST Communications	\$	143
46	South Dakota	U S WEST Communications	\$	149
	Idaho	U S WEST Communications	\$	150
48	MICHIGAN	MICHIGAN BELL	\$	173
	Montana	U S WEST Communications	\$	178
50	North Dakota	U S WEST Communications	\$	201
51	Maine	New England Telephone	\$	215
			7	2,0
	National Average		\$	90
			Ψ	30

<sup>\*</sup> SNET reported 2,250 working loops. This has been corrected to 2,250,000.

State Toll & Access Revenue per Loop - 1997 51 Bell Companies

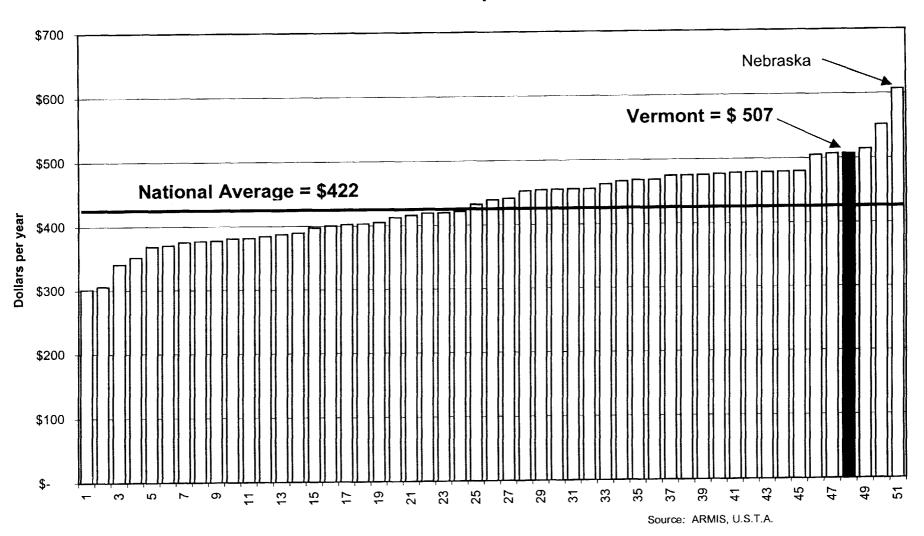


Source: ARMIS, U.S.T.A.

997	Separations:	F		
			Total Intra-	
	STATE	COMPANY	Revenues	
		Ĺ	Working L	oop
	Delevere	Dell Marks	•	
1	Delaware	Bell Atlantic	\$	301
	NEVADA	NEVADA BELL	\$	306
	Washington	U S WEST Communications	\$	341
	Idaho	U S WEST Communications	\$	352
	Pennsylvania	Bell Atlantic	\$ \$ \$	369
6	New Jersey	Bell Atlantic	\$	370
7	CALIFORNIA	PACIFIC BELL	\$	375
	ILLINOIS	ILLINOIS BELL	\$	377
	WISCONSIN	WISCONSIN BELL	\$	377
10	lowa	U S WEST Communications	\$ \$	381
11	District of Columbia	Bell Atlantic	\$	381
	Florida	BellSouth Telecommunications	\$	384
	Rhode Island	New England Telephone	\$	387
	OHIO	OHIO BELL	\$	390
	Arizona	U S WEST Communications	\$	397
16	INDIANA	INDIANA BELL	\$	400
	Idaho	U S WEST Communications	\$	403
	Maryland	Bell Atlantic	\$	403
	Virginia	Bell Atlantic	\$	405
20	Utah	U S WEST Communications	\$	413
21	Minnesota	U S WEST Communications	\$	416
	Oregon	U S WEST Communications	\$	420
	OKLAHOMA	SOUTHWESTERN BELL TEL. CO	\$	420
	Massachusetts	New England Telephone	\$	421
	MISSOURI	SOUTHWESTERN BELL TEL. CO	\$	432
	New Hampshire	New England Telephone	\$	439
	South Dakota TEXAS	U S WEST Communications	\$	441
28	KANSAS	SOUTHWESTERN BELL TEL. CO	\$	453
		SOUTHWESTERN BELL TEL. CO	\$	454
30	Tennessee MICHIGAN	BellSouth Telecommunications MICHIGAN BELL	\$	455
	Ohio & Kentucky	Cincinnati Bell Telephone	\$ \$	455
	South Carolina			455
	ARKANSAS	BellSouth Telecommunications SOUTHWESTERN BELL TEL. CO	\$	462
	Alabama		\$	467
	Louisiana	BellSouth Telecommunications BellSouth Telecommunications	\$ \$	469
37	North Carolina	BellSouth Telecommunications	\$	469
38	North Dakota	U S WEST Communications		475 475
39	Georgia	BellSouth Telecommunications	\$ \$	475
40	Kentucky	BellSouth Telecommunications	Ψ C	475 477
41	New York	New York Telephone	\$ \$ \$	478
	Maine	New England Telephone	¢	479
	Montana	U S WEST Communications	\$	479
44	Wyoming	U S WEST Communications	\$	479
45		Southern New England Telephone	\$	480
46		U S WEST Communications	\$	505
	West Virginia	Bell Atlantic	\$	505 507
	Vermont	New England Telephone	\$ \$ \$ \$	507 507
49		U S WEST Communications	\$	507 514
50	Mississippi	BellSouth Telecommunications	\$	514 551
51	Nebraska	U S WEST Communications	\$ \$	607
٠.		- 1 7720 Communications	•	001
	National Average		\$	422
	-			- <del></del>

<sup>\*</sup> SNET reported 2,250 working loops. This has been corrected to 2,250,000.

Total Intra-State Revenue per Loop - 1997 51 Bell Companies



## Residential Telephone Rates by City; October 1997

Rates in Sample Cities

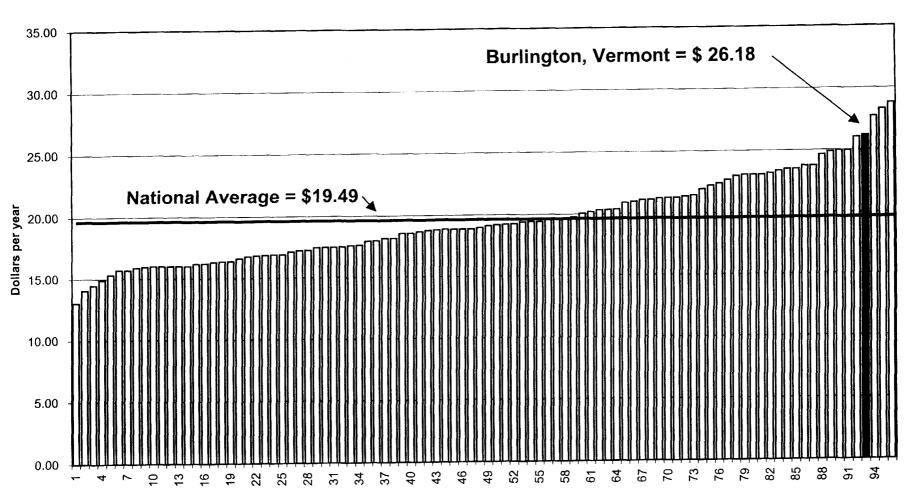
Monthly Telephone Rate, including touch-tone, surcharge

9/4/98 14:48

		Telephone	
State	City	Company	Flat-rate Service
1 New Jersey	Phillipsburg	Bell Atlantic	13.05
2 lowa	Fort Dodge	Vista Telephone	14.06
3 Alaska	Anchorage	Anchorage	14.47
4 Pennsylvania	New Castle	Bell Atlantic	14.90
5 Texas	Brownsville	SBC	15.31
6 North Carolina	Rockingham	BellSouth	15.69
7 Utah	Logan	US West	15.70
8 Florida	West Palm Beach	BellSouth	15.70
9 Washington	Seattle	US West	15.89
10 California	San Diego	SBC	16.01
11 California	San Bernadino	GTE	16.01
12 California	Salinas	SBC	16.01
13 California	Oakland	SBC	16.01
14 California	Los Angeles	SBC	
15 Texas	Fort Worth	SBC	16.01
16 Texas	Corpus Christi	SBC	16.17
17 Wisconsin	Racine	Ameritech	16.22
18 Wisconsin	Milwaukee	Ameritech	16.31
19 Texas	San Antonio	SBC	16.36
20 Pennsylvania	Ellwood City	Bell Atlantic	16.37
21 California	Long Beach	GTE	16.60 16.76
22 New York	Rochester	Frontier	
23 Florida	Miami	BellSouth	16.83 16.86
24 Virginia	Smithfield	GTE	16.90
25 California	San Francisco	SBC	16.91
26 California	Fresno	SBC	
27 North Carolina	Raleigh	BellSouth	17.13
28 Missouri	Mexico	SBC	17.22
29 Texas	Dallas	SBC	17.26 17.47
30 Pennsylvania	Johnstown	GTE	
31 Pennsylvania	Pittsburgh	Bell Atlantic	17.48
32 California	Bakersfield	SBC	17.48
33 Connecticut	Norwalk	SNET	17.51 17.60
34 Illinois	Chicago	Ameritech	17.63
35 Michigan	Grand Rapids	Ameritech	17.05
36 Texas	Houston	SBC	17.98 17.98
37 Missouri	Kansas City	SBC	
38 Missouri	St. Louis	SBC	18.17
39 Pennsylvania	Philadelphia	Bell Atlantic	18.18
40 Pennsylvania	Scranton	Bell Atlantic	18.56
41 Connecticut	Ansonia	SNET	18.56
42 Louisiana	New Orleans	BellSouth	18.70
43 Indiana	Indianapolis	Ameritech	18.78
44 Ohio	Canton	Ameritech	18.82
45 Ohio	Cleveland	Ameritech	18.87
TO OTHO	l Cieveialia	Amenteur	18.87

46 C		Columbus	Ameritech	18.87
47 C	1	Toledo	Ameritech	18.87
	Vashington	Everett	GTE	18.97
	Maine	Portland	Bell Atlantic	19.12
	lorida	Tampa	GTE	19.19
	District of Columbia	Washington	Bell Atlantic	19.23
	Montana	Butte	US West	19.26
	ennessee	Nashville	BellSouth	19.41
	Arizona	Tuscon	US West	19.42
	Michigan	Detroit	Ameritech	19.42
	ouisiana.	Baton Rouge	BellSouth	19.57
	Minnesota	Detroit Lakes	US West	19.63
	Dregon	Corvallis	US West	19.66
	South Carolina	Beaufort	Sprint	19.76
	Michigan	Saginaw	Ameritech	20.05
	linois	Decatur	Ameritech	20.18
	lew York	Massena	Bell Atlantic	20.33
	ennessee	Memphis	BellSouth	20.33
	Colorado	Colorado Springs	US West	20.38
	lew York	Ogdensburg	Bell Atlantic	20.90
	lew Mexico	Alamogordo	US West	20.99
	Colorado	Denver	US West	21.11
68 C	i i	Cincinnati	Cincinnati Bell	21.13
	Dregon	Portland	US West	21.22
	linois	Rock Island	Ameritech	21.27
	Georgia	Albany	BeliSouth	21.29
	Colorado	Boulder	US West	21.38
	Minnesota	Minneapolis	US West	21.45
	Pennsylvania	Allentown	Bell Atlantic	21.95
	Arkansas	Pine Bluff	SBC	22.22
	ławaii	Honolulu	GTE	22.40
	Alabama	Huntsville	BellSouth	\$22.67
	ndiana	Terre Haute	GTE	22.98
	Massachusetts	Boston	Bell Atlantic	23.07
	Massachusetts	Hyannis	Bell Atlantic	23.07
	Massachusetts	Springfield	Bell Atlantic	23.07
	California	San Jose	GTE	23.19
	lebraska	Grand Island	US West	23.39
	Rhode Island	Providence	Bell Atlantic	23.50
85 C	California	Anaheim	SBC	23.51
	lew York	Binghamton	Bell Atlantic	23.76
	/irginia	Richmond	Bell Atlantic	23.78
	Centucky	Louisville	, BellSouth	24.63
	lew York	New York City	Bell Atlantic	24.88
	/laryland	Baltimore	Bell Atlantic	24.98
	Seorgia	Atlanta	BellSouth	24.98
	Mississippi	Pascagoula	BellSouth	26.03
	/ermont	Burlington	Bell Atlantic	26.18
	Vest Virginia	Huntington	Bell Atlantic	27.68
	lew York	Buffalo	Bell Atlantic	28.29
96 A	Arkansas	West Memphis	SBC	28.78
			·	

## Customer Bill for Fixed Monthly Charges and 100 5-Minute Calls Residential Customers - 96 Cities in U.S. - October, 1997



Source: Burlington from Bell Atlantic; all others from FCC Reference Book, 1998

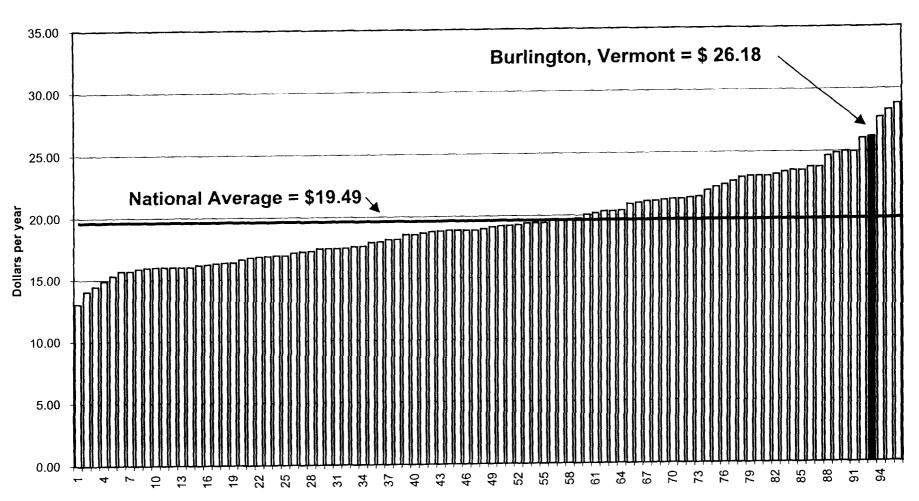
### **Business Telephone Rates by City; October 1997**

Rates in Sample Cities
Monthly Telephone Rate, including touch-tone, surcharges

9/4/98 14:48

		Telephone	
State	City	Company	Flat-rate Service
1 lowa	Fort Dodge	Vista Telephone	22.44
2 New Jersey	Phillipsburg	Bell Atlantic	26.51
3 Virginia	Smithfield	GTE	29.98
4 Utah	Logan	US West	30.14
5 Alaska	Anchorage	Anchorage	31.05
6 California	Anaheim	SBC	31.10
7 California	San Diego	SBC	31.10
8 Texas	Brownsville	SBC	31.23
9 Pennsylvania	Philadelphia	Bell Atlantic	31.53
10 Pennsylvania	Pittsburgh	Bell Atlantic	31.53
11 California	Fresno	SBC	31.75
12 California	Bakersfield	SBC	31.75
13 Illinois	Chicago	Ameritech	31.91
14 Texas	Corpus Christi	SBC	32.48
15 California	San Jose	SBC	32.56
16 California	Oakland	SBC	33.29
17 California	San Francisco	SBC	33.29
18 Texas	Fort Worth	SBC	33.35
19 California	Salinas	SBC	33.64
20 Texas	San Antonio	SBC	33.82
21 California	Los Angeles	SBC	34.02
22 North Carolina	Rockingham	BellSouth	34.52
23 Illinois	Decatur	Ameritech	35.71
24 Michigan	Grand Rapids	Ameritech	35.81
25 Missouri	Mexico	SBC	36.29
26 Illinois	Rock Island	Ameritech	36.58
27 Washington	Seattle	US West	37.19
28 Pennsylvania	Scranton	Bell Atlantic	37.19
29 Pennsylvania	Allentown	Bell Atlantic	37.26
30 Texas	Dallas	SBC	37.51
31 Wisconsin	Milwaukee	Ameritech	37.51
32 Pennsylvania	Johnstown	GTE	37.70
33 District of Columbia	Washington	Bell Atlantic	37.84
34 Michigan	Saginaw	Ameritech	37.95
35 South Carolina	Beaufort	Sprint	38.04
36 Florida	West Palm Beach	BellSouth	38.13
37 Massachusetts	Springfield	Bell Atlantic	38.89
38 Wisconsin	Racine	Ameritech	39.16
39 Oregon	Corvallis	US West	39.58
40 Maine	Portiand	Bell Atlantic	39.75
41 North Carolina	Raleigh	BellSouth	39.94
42 Washington	Everett	GTE	39.98
43 Pennsylvania	Ellwood City	Bell Atlantic	39.99
44 Pennsylvania	New Castle	Bell Atlantic	39.99
45 Florida	Miami	BellSouth	40.67
	1	1 30.100001	40.07

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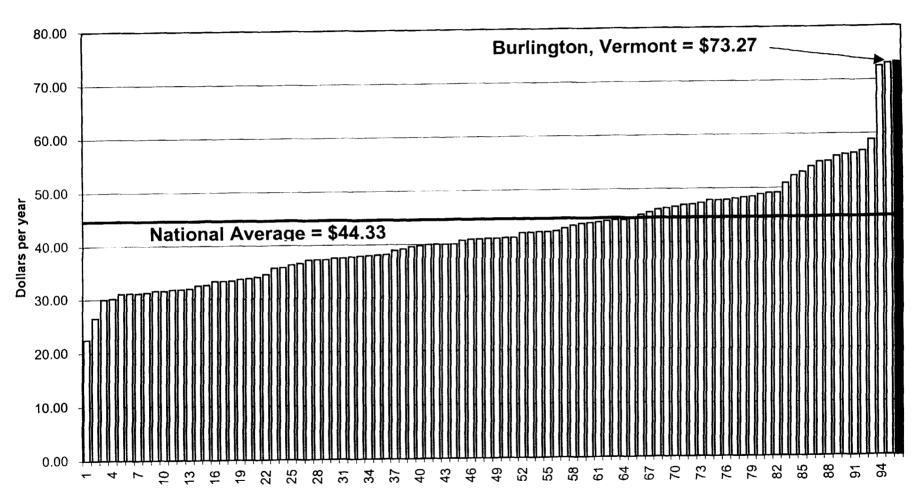
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Monthly Telephone Rate, including touch-tone, surcharges

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4 Utah	Logan	US West	30.14
5 Alaska	Anchorage	Anchorage	31.05
6 California	Anaheim	SBC	31.10
7 California	San Diego	SBC	31.10
8 Texas	Brownsville	SBC	31.23
9 Pennsylvania	Philadelphia	Bell Atlantic	31.53
10 Pennsylvania	Pittsburgh	Bell Atlantic	31.53
11 California	Fresno	SBC	31.75
12 California	Bakersfield	SBC	31.75
13 Illinois	Chicago	Ameritech	31.91
14 Texas	Corpus Christi	SBC	32.48
15 California	San Jose	SBC	32.56
16 California	Oakland	SBC	33.29
17 California	San Francisco	SBC	33.29
18 Texas	Fort Worth	SBC	33.35
19 California	Salinas	SBC	33.64
20 Texas	San Antonio	SBC	33.82
21 California	Los Angeles	SBC	34.02
22 North Carolina	Rockingham	BellSouth	34.52
23 Illinois	Decatur	Ameritech	
24 Michigan	Grand Rapids	Ameritech	35.71
25 Missouri	Mexico	SBC	35.81
26 Illinois	Rock Island	Ameritech	36.29
27 Washington	Seattle	US West	36.58
28 Pennsylvania	Scranton	Bell Atlantic	37.19
29 Pennsylvania	Allentown	Bell Atlantic	37.26
30 Texas	Dallas	SBC	37.26
31 Wisconsin	Milwaukee	Ameritech	37.51
32 Pennsylvania	Johnstown	GTE	37.51
33 District of Columbia	Washington	Bell Atlantic	37.70
34 Michigan	Saginaw	Ameritech	37.84
35 South Carolina	Beaufort	i .	37.95
36 Florida	West Palm Beach	Sprint	38.04
37 Massachusetts		BellSouth	38.13
38 Wisconsin	Springfield Racine	Bell Atlantic	38.89
		Ameritech	39.16
39 Oregon 40 Maine	Corvallis	US West	39.58
40 Maine 41 North Carolina	Portland	Bell Atlantic	39.75
	Raleigh	BellSouth	39.94
42 Washington	Everett	GTE Dall Atlantia	39.98
43 Pennsylvania	Ellwood City	Bell Atlantic	39.99
44 Pennsylvania	New Castle	Bell Atlantic	39.99
45 Florida	Miami	BellSouth	40.67

46 Connecticut	Norwalk	SNET	40.00
47 Michigan	Detroit	Ameritech	40.86
48 Georgia	Albany	BellSouth	40.89
49 Texas	Houston	SBC	41.00
50 Florida	Tampa	GTE	41.01
51 Arkansas	Pine Bluff	SBC	41.09
52 Arizona	Tucson		41.12
53 Oregon	Portland	US West	42.00
54 Ohio	Cleveland	US West	42.04
55 Ohio	Columbus	Ameritech	42.16
56 Minnesota	Detroit Lakes	Ameritech	42.16
57 Massachusetts		US West	42.28
58 California	Boston	Bell Atlantic	42.78
	San Bernadino	GTE	43.25
59 Maryland	Baltimore	Bell Atlantic	43.60
60 Connecticut	Ansonia	SNET	43.70
61 California	Long Beach	GTE	43.84
62 Montana	Butte	US West	44.07
63 Ohio	Canton	Ameritech	44.22
64 Ohio	Toledo	Ameritech	44.22
65 Colorado	Colorado Springs	US West	44.42
66 Missouri	St. Louis	SBC	45.15
67 Missouri	Kansas City	SBC	45.62
68 Louisiana	New Orleans	BellSouth	46.12
69 Louisiana	Baton Rouge	BellSouth	46.34
70 Colorado	Denver	US West	46.59
71 Colorado	Boulder	US West	46.96
72 Indiana	Terre Haute	GTE	47.03
73 Hawaii	Honolulu	GTE	47.32
74 New York	Massena	Bell Atlantic	47.78
75 Nebraska	Grand Island	US West	47.79
76 Rhode Island	Providence	Bell Atlantic	47.82
77 New York	Binghamton	Bell Atlantic	48.07
78 New York	Rochester	Frontier	48.28
79 Massachusetts	Hyannis	Bell Atlantic	48.38
80 New York	Buffalo	Bell Atlantic	48.86
81 New York	New York	Bell Atlantic	49.09
82 New York	Ogdensburg	Bell Atlantic	49.12
83 Alabama	Huntsville	BellSouth	50.90
84 Tennessee	Nashville	BellSouth	52.35
85 Ohio	Cincinnati	Cincinnati Bell	52.99
86 Arkansas	West Memphis	SBC	54.01
87 Minnesota	Minneapolis	US West	54.85
88 Tennessee	Memphis	BellSouth	54.95
89 Indiana	Indianapolis	Ameritech	55.84
90 Mississippi	Pascagoula	BellSouth	56.16
91 New Mexico	Alamogordo	US West	56.37
92 Kentucky	Louisville	BellSouth	56.84
93 Georgia	Atlanta	BellSouth	58.87
94 Virginia	Richmond	Bell Atlantic	72.53
95 West Virginia	Huntington	Bell Atlantic	73.03
96 Vermont	Burlington	Bell Atlantic	73.27
ľ			10.21

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